


Job Title	Support Worker	
Grade	9	
Reports to	Service Manager	
Responsible for	None	
Job purpose	To enable the people we support to live their own life through the application of person centred approaches, promoting individual choice, decision-making, control and independence.	
Key responsibilities	<ul style="list-style-type: none"> • To support people in accordance with their needs and wishes as detailed in their person centred support plans. • To demonstrate a commitment to the Safeguarding of Adults and to recognise and report any disclosure, suspicion or evidence of harm, risk of harm, abuse or neglect in line with United Response's Safeguarding Adults policy. • To ensure that support plans reflect the changing needs and wishes of the people we support by contributing to regular monitoring and review. • To encourage and enable the people we support to become active members of both their local and wider communities. • To support people to develop or maintain good family relationships and a range of friendships. • To support people in all aspects of their daily living, for example, going shopping, cooking, keeping their home clean and tidy, budgeting and paying bills. • To deliver personal care (if required) with dignity and respect. • To support people to stay healthy and safe, following guidance from health professionals where health support is required. • To accurately complete documentation, including people we support records. • To communicate effectively with colleagues, family members and professionals, verbally and in writing. • To raise any concerns about practice or the people we support in a timely manner. • To ensure required financial checks are completed. • To assist people towards volunteering and paid employment • To attend training, including induction training, team meetings and individual supervision meetings as required. • To maintain confidentiality at all times. • To undertake any other reasonable duties as requested. 	
Person specification	Essential Criteria <ul style="list-style-type: none"> • Passionate about making a difference and the work of United Response. • Clear written and verbal communication style. • Basic IT skills and numerical ability. 	

	<ul style="list-style-type: none">• To be willing to undertake required training, sometimes off site and outside normal working hours.• To be willing and able to travel between locations as required.• To be available for flexible working patterns including evenings, weekends, sleep-ins and nights as required. <p>Desirable criteria</p> <ul style="list-style-type: none">• Experience of supporting people or of working in a social care setting.• Social care qualification or equivalent.
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